

POSITION DESCRIPTION

In mid-2014, an exciting Light Rail system in the Gold Coast came alive, linking people and communities along the coast. The G:link is operated and maintained by Keolis Downer Gold Coast (KD). Keolis Downer is Australia's largest private provider of multimodal public transport, operating G:link, Yarra Trams and close 1000 buses in Australia. Keolis Downer is a joint venture between **Keolis**, one of the world's largest public transport operators, and Australian services firm, **Downer**. As a world-class, reliable and integrated transport network, G:link is central to the Gold Coast City Council's 'Bold Future' vision to be a leader in sustainable living.

Infrastructure Team Leader

Position Purpose:

Supervises the Infrastructure Technician team and subcontractors work to ensure all required work is carried out promptly and effectively, and is properly recorded.

Reporting to:

Infrastructure Manager

Position Responsibilities:

- Leading the Infrastructure Technician team maintaining track, overhead line equipment, power supply equipment, signalling, communications and control systems, stations, buildings and depot equipment;
- Ensuring that the team protect their own and others' safety whilst working, and comply with relevant rules and procedures;
- Ensure the training competencies of all Technicians are kept current with training requirements;
- Ensuring works are carried out to the required quality and safety by regular site audits;
- Monitoring the performance of system assets, raising concerns with the Infrastructure Manager or Engineering Manager;
- Seeking out, proposing and implementing improved methods of work and work organisation;
- Ensuring value for money in works carried out by the Department;
- Communicating and ensuring company policies are adhered to;
- Controlling the quality of subcontracted work; and
- Acting as the first line response on all Industrial Relations issues.

Competencies Required:

- Work as a Rail Safety Worker Category 1 (safety critical worker);
- Essential Qualifications: Recognised apprenticeship/Cert III Engineering;
- Preferred: Technician qualifications in a relevant engineering discipline;
- Other: First Aid Qualification; and
- Essential: Proven knowledge and experience of working in a complex safety-critical environment, preferably in the rail infrastructure industry.

Profile Requirements:

- A highly self-motivated team player, with sound organisational skills;
- Fluent in English with excellent written and verbal communication skills;
- Customer-focused with the ability to inspire your team with commitment and enthusiasm;
- Able to identify and rectify problems and issues in a timely manner;
- Must be willing to work as part of the on call managers rotation;

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- Legally entitled to live and work in Australia;
- Able to supervise staff working on a wide ranged equipment and from diverse backgrounds;
- Able to demonstrate a high level of attention to detail; and
- Capable of following work processes and routines.

All KD workers have a responsibility to comply with and implement the KD Integrated Management System and to participate in processes, systems and procedures for Safety Environment and Quality that support KD business activities. Responsibilities are set out below:

- Comply with and implement the processes and systems that support positive safety culture and integrate positive safety culture into everyday work activities and behaviours;
- Contribute through the implementation of work activities and demonstrate behaviours in line with a positive safety culture to achieve KD's objectives and targets;
- Comply with and implement, participate in and support the KD's continuous improvement processes and systems;
- Participate in internal and external audits for continuous improvement of KD's systems and processes;
- Comply with and implement KD's systems and processes;
- Attend education, awareness and training provided by KD, hold the competencies to perform the role;
- Report all incidents and accidents in accordance with KD's incident reporting process;
- Participate in KD's injury management process;
- Integrate SQE performance requirements into behaviours and activities, follow processes and systems and provide feedback to the SQE team to facilitate continuous improvement;
- Comply with and implement KD's Fit for Work programs and system and attend work – fit for work;
- Comply with and implement the SQE requirements for human factors identification and assessment; and
- Participate in, comply with and implement the processes and systems that facilitate corrective actions, opportunities for improvement and hazard reporting.

As part of the recruitment processes at Keolis Downer Gold Coast, job applicants may be required to provide a National Police Certificate and undertake a Rail Safety Worker specific medical examination. Given the nature of the position you have applied for and, in particular, the duties and responsibilities that it includes, Keolis Downer Gold Coast considers this to be a reasonable requirement. Keolis Downer Gold Coast will assess a candidate's criminal record history and where appropriate Rail Safety Worker specific medical results against the inherent requirements of the relevant position before making a determination as to their suitability or otherwise for the role.

Keolis Downer Gold Coast are an Equal Opportunities Employer.

If you feel you have what we are looking for then please forward your resume and cover letter today to Emily Burt, HR Manager at emily.burt@keolisdowner.com.au