

POSITION DESCRIPTION

In mid-2014, an exciting Light Rail system in the Gold Coast came alive, linking people and communities along the coast. The G:link is operated and maintained by Keolis Downer Gold Coast (KD). Keolis Downer is Australia's largest private provider of multimodal public transport, operating G:link, Yarra Trams and close to 1000 buses in Australia. Keolis Downer is a joint venture between **Keolis**, one of the world's largest public transport operators, and Australian services firm, **Downer**. As a world-class, reliable and integrated transport network, G:link is central to the Gold Coast City Council's 'Bold Future' vision to be a leader in sustainable living.

Infrastructure Technician

Position Purpose:

Carry out planned maintenance, fault diagnosis and repair on all system infrastructure assets.

Reporting to:

Infrastructure Team Leader

Position Responsibilities:

- Work on infrastructure assets as directed by the team leader or on control centre request, in a safe manner for the public and other parties;
- Report defects and carry out fault diagnosis and appropriate rectification of defects;
- Isolate, earth, and reinstate power to, overhead line equipment and substation equipment in accordance with procedures;
- Complete accurate written and/or IT system records of work carried out;
- Undertake training as required;
- Assist or audit third party contractors working on the system;
- Conduct miscellaneous duties as reasonably requested by management;
- Work On Call as per Availability Allowance Procedure and Technical Department Roster;
- Work alone or in pairs according to the safety risks and procedures; and
- Servicing a range of Communications equipment including TETRA radio systems, optical fibre, IP networks and DC power traction systems.

Competencies Required:

- Essential Qualifications: Recognised apprenticeship in a technical trade;
- Essential Experience: 3 to 5 years post qualification experience;
- Essential Knowledge: theoretical as well as the practical and PLC controls;
- Preferred: Trade Certificate/Licence in Linesperson, Electrical or Communications;
- Preferred Experience: industrial automation / control system is a plus;
- Preferred: Familiarity with use of asset management and work order systems;
- Possess Unrestricted Driver Licence (preferably an MR licence);
- Preferred: Elevated Work Platform/Forklift/Dogging/Rigging Licence/HV Switching/Working at Height;
- Proven knowledge and experience of working in a technically based environment;
- Meet medical requirements of Rail Safety Worker category 1 under the Rail Safety Act 2010; and
- Periodic shifts during nights and weekends as programme requires and in accordance with the Company's EBA.

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Profile Requirements:

- Must be able to work well as part of a team and autonomously in an industrial environment;
- Must be willing and able to work in all weather, at night, and under pressure;
- Must be willing to undertake competency unit training and assessment and licences requested to be able to conduct duties;
- Will be Fluent in English with excellent written and verbal communication skills;
- Must be Customer-focused with the ability to inspire your team with commitment and enthusiasm;
- Will have the ability to identify and solve problems in a structured and analytical way; and
- Must be legally entitled to live and work in Australia.

All KD workers have a responsibility to comply with and implement the KD Integrated Management System and to participate in processes, systems and procedures for Safety Environment and Quality that support KD business activities. Responsibilities are set out below:

- Comply with and implement the processes and systems that support positive safety culture and integrate positive safety culture into everyday work activities and behaviours;
- Contribute through the implementation of work activities and demonstrate behaviours in line with a positive safety culture to achieve KD's objectives and targets;
- Comply with and implement, participate in and support the KD's continuous improvement processes and systems;
- Participate in internal and external audits for continuous improvement of KD's systems and processes;
- Comply with and implement KD's systems and processes;
- Attend education, awareness and training provided by KD, hold the competencies to perform the role;
- Report all incidents and accidents in accordance with KD's incident reporting process;
- Participate in KD's injury management process;
- Integrate SQE performance requirements into behaviours and activities, follow processes and systems and provide feedback to the SQE team to facilitate continuous improvement;
- Comply with and implement KD's Fit for Work programs and system and attend work – fit for work;
- Comply with and implement the SQE requirements for human factors identification and assessment; and
- Participate in, comply with and implement the processes and systems that facilitate corrective actions, opportunities for improvement and hazard reporting.

As part of the recruitment processes at Keolis Downer Gold Coast, job applicants may be required to provide a National Police Certificate and undertake a Rail Safety Worker specific medical examination. Given the nature of the position you have applied for and, in particular, the duties and responsibilities that it includes, Keolis Downer Gold Coast considers this to be a reasonable requirement. Keolis Downer Gold Coast will assess a candidate's criminal record history and where appropriate Rail Safety Worker specific medical results against the inherent requirements of the relevant position before making a determination as to their suitability or otherwise for the role.

Keolis Downer Gold Coast are an Equal Opportunities Employer.

If you feel you have what we are looking for then please forward your resume and cover letter today to **Emily Burt**, HR Manager at emily.burt@keolisdowner.com.au