



In mid 2014, an exciting Light Rail system in the Gold Coast came alive, linking people and communities along the coast. G:link is operated and maintained by KDR – a joint venture between international tram and bus operator, **Keolis**, and Australia's leading provider and maintainer of passenger and freight rolling stock, **Downer Rail**, as part of the GoldLinQ consortium. As a world-class, reliable and integrated transport network, G:link is central to the City of Gold Coast's 'Bold Future' vision to be a leader in sustainable living.

LRV Operator

Position Description:

Drive the LRVs according to timetable with constant concern for the safety of passengers and other parties. In case of disruption or emergency, respond appropriately to protect passengers, other parties and assets under the guidance of the Control Centre and the operational procedures.

Reporting to:

LRVO Team Leaders / Operations Manager

Position Responsibilities:

- Operate the LRV and adapt speed according to the timetable, procedures, signals, line profile and the surrounding environment
- Stop at each LRV station, ensure the door opening and closing sequences are correctly followed in a safe manner
- Assist customers both boarding and disembarking when required. Respond to requests for information from customers when safe to do so, on platform or through the Information/Emergency Help Points in the cab
- Perform LRV preparation and report defects promptly, both on preparation and in service. Report Defects on the LRV, corridors, stations and depot, and rectify immediately when safe to do so
- Carry out their role as described within the operational emergency and incidents response plans
- Work either part time or full time hours (casual roles unavailable at this time)
- Other duties as directed by the LRV Operators Manager

Competencies Required:

- Ability to learn moderately technical issues, and to understand and apply specialised procedures.
- Has a high degree of safety awareness
- Capacity for learning and complying with rules and procedures
- Ability to remain calm in challenging situations and cope with stress
- Able to work autonomously.
- Able to achieve Cert III Driver (Light Rail) AQTF Qualification

Profile Requirements:

- Have an open non-restricted driving licence (tram licence/experience not necessary!)
- Be legally entitled to live and work in QLD
- Have a positive attitude and good team spirit

- Be willing to work shift hours including night shifts on a Monday to Sunday roster
- Be fluent in written and spoken English with sound communication skills
- Have excellent reaction times (psychomotor testing will be required)
- Be a Rail Safety Worker Category 1 (Rail Safety Critical Worker)
- Provide a national police check

All Keolis Downer Gold Coast workers have a responsibility to comply with and implement the KDR Integrated Management System and to participate in processes, systems and procedures for Safety Environment and Quality that support Keolis Downer Gold Coast business activities. Responsibilities are set out below:

- Comply with and implement the processes and systems that support positive safety culture and integrate positive safety culture into everyday work activities and behaviours
- Contribute through the implementation of work activities and demonstrate behaviours in line with a positive safety culture to achieve Keolis Downer Gold Coasts' objectives and targets
- Comply with and implement, participate in and support the Keolis Downer Gold Coasts' continuous improvement processes and systems
- Participate in internal and external audits for continuous improvement of Keolis Downer Gold Coasts' systems and processes
- Comply with and implement Keolis Downer Gold Coasts' systems and processes
- Attend education, awareness and training provided by Keolis Downer Gold Coast, hold the competencies to perform the role
- Report all incidents and accidents in accordance with Keolis Downer Gold Coasts incident reporting process
- Participate in Keolis Downer Gold Coasts injury management process
- Integrate SQE performance requirements into behaviours and activities, follow processes and systems and provide feedback to the SQE team to facilitate continuous improvement
- Comply with and implement Keolis Downer Gold Coasts' Fit for Work programs and system and attend work – fit for work
- Comply with and implement the SQE requirements for human factors identification and assessment
- Participate in, comply with and implement the processes and systems that facilitate corrective actions, opportunities for improvement and hazard reporting

As part of the recruitment processes at Keolis Downer Gold Coast, job applicants will be required provide a National Police Certificate and undertake a Rail Safety Worker specific medical examination. Given the nature of the position you have applied for and, in particular, the duties and responsibilities that it includes, Keolis Downer Gold Coast considers this to be a reasonable requirement. Keolis Downer Gold Coast will assess a candidate's criminal record history and Rail Safety Worker specific medical results against the inherent requirements of the relevant position before making a determination as to their suitability or otherwise for the role.

Keolis Downer Gold Coast are an Equal Opportunities Employer.

If you feel you have what we are looking for then please forward your resume and cover letter today to Emily Burt, HR Advisor at emily.burt@keolisdowner.com.au